

Media Release

Voith Group

Voith US Inc.
Group Communications, North America
760 East Berlin Road
York, Pa. 17408-8701
www.voith.com

Voith completes multi-million-dollar expansion in West Monroe, Louisiana supporting the future of the paper industry

- Voith roll service center size increased by nearly 50%
- Expansion includes Voith Paper Training Center dedicated to training customers, employees and future industry professionals
- Voith's increased operational capacity in West Monroe will benefit customers throughout North America.

WEST MONROE, La./ APPLETON, Wis. (Oct. 13, 2026) – On Oct. 13, 2026, Voith celebrated the completion of a multi-million-dollar expansion and modernization of its paper roll service center in West Monroe, Louisiana. A portion of the project includes a dedicated Training Center. The expansion, which increased the roll service center by nearly 50%, marks Voith Paper's largest, most recent investment in North America.

"West Monroe is a critical part of our position as the market leader in mechanical roll services," said David Buchanan, President FRS North America, Voith Paper. "Maintaining that leadership position requires us to keep investing. It requires us to anticipate where the market is going, listen to what our customers need, and have the capacity and capabilities to deliver."

The project was designed to improve operational performance efficiency and includes a dedicated Voith Paper Training Center. The Training Center will provide hands-on instruction in a realistic industrial setting for Voith customers and employees across North America. Through a partnership with Louisiana Delta Community College and relationships with local schools, it will also serve as a hub for training future industry professionals.

"Our customers can expect to see increased capacity, improved logistics, a faster and more seamless service experience, and hands-on training opportunities where they get to work side-by-side with a Voith expert," said

Buchanan. “This is a customer-centric expansion that is focused on meeting the growing needs in our region and industry.”

The expansion, which began in September 2025, was completed safely, on time and on budget, and created more than 20 new jobs, some of which are still being filled. To learn more about job opportunities, visit Voith’s career page here:

https://jobs.voith.com/search/?locale=en_US&searchResultView=LIST.

The Voith roll service center in West Monroe, Louisiana provides product support and optimization, as well as mechanical roll services including rebuilds, grinding, balancing, and vibration analysis. It also offers roll coverings, roll and part replacements, and spreader roll rebuilds and repairs.

About the Voith Group

The Voith Group is a global technology company. With its broad portfolio of systems, products, services and digital applications, Voith sets standards in the markets of energy, paper, raw materials and transport. Founded in 1867, Voith today has around 21,000 employees, sales of \$5.4 billion and locations in over 60 countries worldwide and thus is one of the larger family-owned companies in Europe.

The Group Division Voith Paper is part of the Voith Group. As the full-line supplier to the paper industry, it provides the largest range of technologies, services and products on the market and offers paper manufacturers holistic solutions from one source. The company’s continuous stream of innovations facilitates resource-conserving production and helps customers minimize their carbon footprint. With its leading automation products and digitalization solutions from the Papermaking 4.0 portfolio, Voith offers its customers state-of-the-art digital technologies to improve plant availability and efficiency for all sections of the production process.

Contact

Sheryl Zapcic

VP, Head of Regions

717-792-7247

Sheryl.Zapcic@Voith.com

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